Environmental Products & Services

How to carry out a site survey using Clik v1.0

Stephen Kennedy



How to carry out a survey

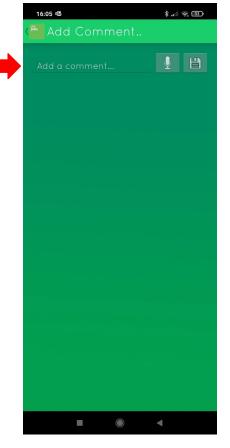
Site Surveys Using Clik

An action list has been created to help gather all relevant information to help with site surveys.

Please note that drop down lists have been provided to help speed up the process and prevent spelling errors within the report.

Although the drop-down boxes will cover most kitchen scenarios, there will be unique sites where the drop-down options wont suite the kitchen.

In these situation, simply press and hold on the desired section and you can write down the information you need to display in the report.

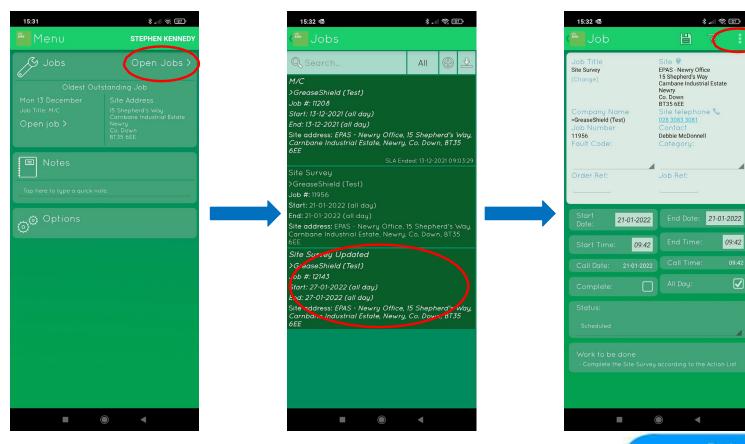




Step 1: Select open jobs

Step 2: Select Site Survey

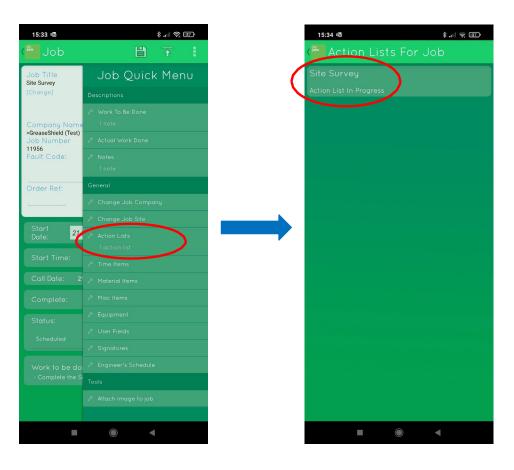
Step 3: Select Menu



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Step 4: Select action list

Step 5: Select Site Survey



Site Surveys Using Clik

These first 5 steps will take you to the action list.

The action list will take you through step by step and ask a series of questions.

Simply select the option that is applicable to the kitchen scenario.

If it asks a questions that is not applicable to this survey, select the **NA** option within the drop-down list.



First Questions

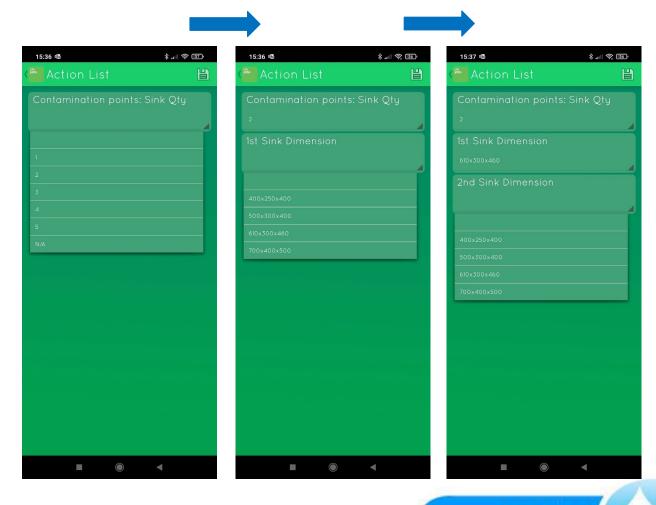
How many sinks are there within the kitchen?

Simply select the qty of sinks that need to be recorded.

Once you select the qty of sinks the next option will ask you for the sink dimensions for each of the sinks that you selected.

In this example we have selected 2 sinks, so we must record 2 separate sink dimensions.

If no suitable option is available from the drop-down menu, press and hold on the tab to input dimensions manually.



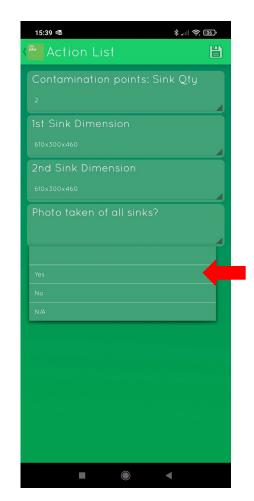
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Photos

After every section, the action list will prompt and remind you to take photos.

Always remember to gather as much information as possible when taking photos, so always stand well back in order to capture as much information as possible.

The more information collected at the site survey will give the person reading the report a better understanding of what is required.







Ovens

How many ovens are there within the kitchen?

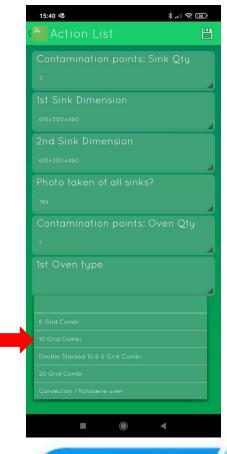
Simply select the qty of ovens that need to be recorded.

Once you select the qty of ovens the next option will ask you for the type of oven depending on the qty that you have selected.

In this example we have selected 1 oven. If there are no ovens, select the N/A option to move on to the next section.

If no suitable option is available from the drop-down bar, press and hold on the tab to input information manually.





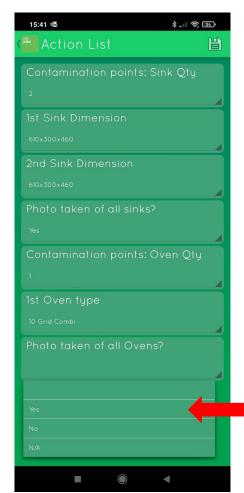
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Dishwashers

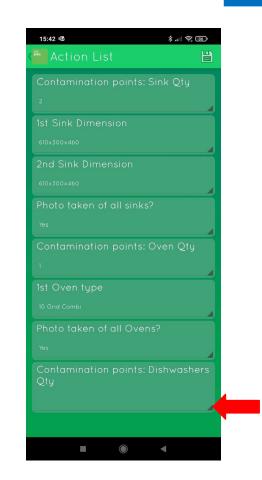
How many dishwashers are there within the kitchen?

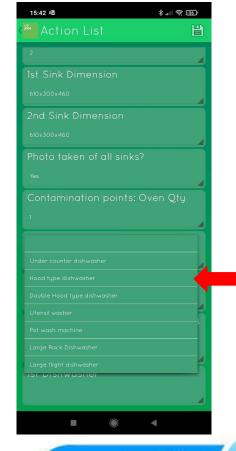
Simply select the qty of dishwashers that need to be recorded.

Once you select the qty of dishwashers the next option will ask you for the type of dishwashers depending on the qty that you have selected.

In this example we have selected 1 dishwashers. If there are no dishwashers, select the N/A option to move on to the next section.

If no suitable option is available from the drop-down bar, press and hold on the tab to input information manually.





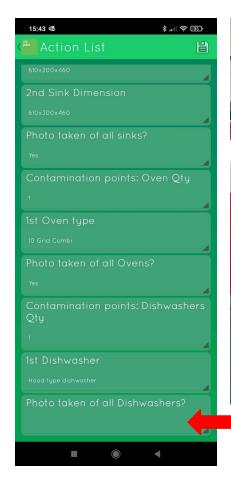
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Wok Cookers

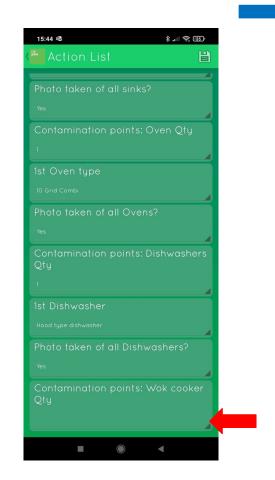
How many Wok cookers are there within the kitchen?

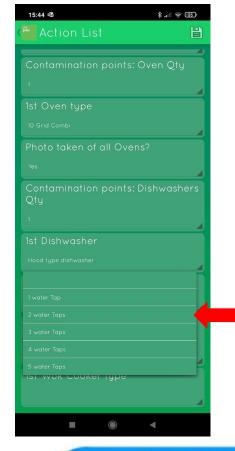
Simply select the qty of Wok cookers that need to be recorded.

Once you select the qty of Wok cookers the next option will ask you for the type of Wok cookers depending on the qty that you have selected.

In this example we have selected 1 Wok cookers. If there are no Wok cookers, select the N/A option to move on to the next section.

If no suitable option is available from the drop-down bar, press and hold on the tab to input information manually.







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Washing machine

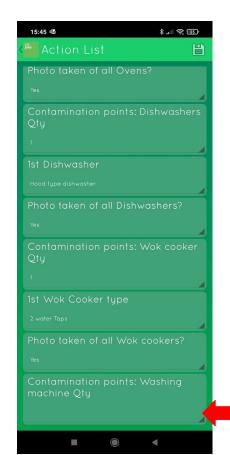
How many Wok cookers are there within the kitchen?

Simply select the qty of washing machines that need to be recorded.

In this example we have selected 1 washing machines. If there are no washing machines, select the N/A option to move on to the next section.

If no suitable option is available from the drop-down bar, press and hold on the tab to input information manually.

Take a photo of the washing machine and the area it is located.







Mop Sink

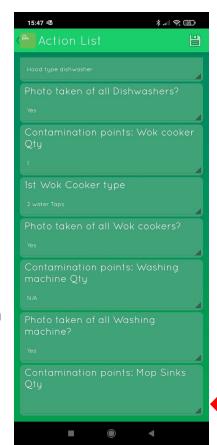
How many mop sinks are there within the kitchen?

Simply select the qty of mop sinks that need to be recorded.

In this example we have selected 1 mop sinks. If there are no mop sinks, select the N/A option to move on to the next section.

If no suitable option is available from the drop-down bar, press and hold on the tab to input information manually.

Take a photo of the mop sinks and the area it is located.







Potato Peeler / Rumbler How many potato peelers are there within the kitchen?

Simply select the qty of potato peelers that need to be recorded.

In this example we have selected 1 potato peelers. If there are potato peelers, select the N/A option to move on to the next section.

If no suitable option is available from the drop-down bar, press and hold on the tab to input information manually.

Take a photo of the potato peelers and the area it is located.





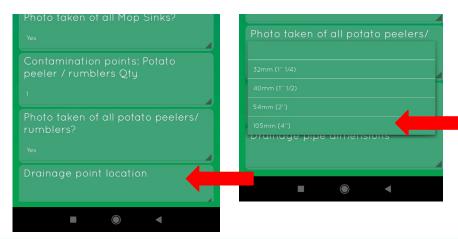


Drainage Point

Select the drainage point location and select from the drop-down options.

This is important information as it will allow the installer to have the correct materials to complete the installation whilst onsite.

It will also help identify if the drain point is a sufficient diameter to be connected to the recommended equipment.







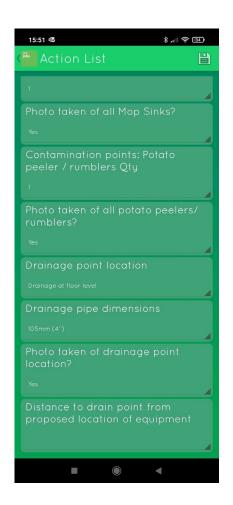
Drainage Point

Select the drainage distance option and select the most suitable option from the from the drop-down menu.

This information will determine the fall that can be achieved from the GreaseShield® to the drain point.

Or if additional work is required to lower the pipe or even if a pump is required.

Aways take photos of the area showing the distance the pipe work must travel.







Hot Water

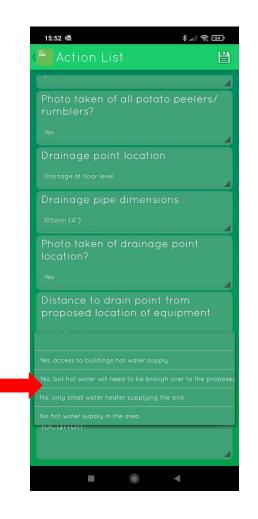
Select the hot water option and select the most suitable option from the from the drop-down menu.

This information will determine if we can access the kitchens hot water supply or if a Genie H20 is required.

Or if water needs to be taken over to the location.

Aways take photos of the area showing the best place to connect on to a hot water supply.

You can also select an option to advise if there is any isolation valves available to shut the hot water supply off.





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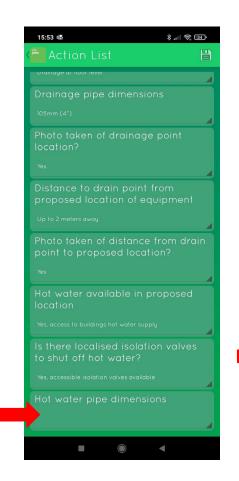
Hot water pipe diameter

Select the hot water option and select the most suitable option from the from the drop-down menu.

This information will determine if additional plumbing fittings are required to make the connection to the hot water supply.

This information will prevent call backs and ensure that the service technicians arrive on site with the required parts to complete the installation.

Aways take photos of the area showing the proposed location to make the hot water connection.







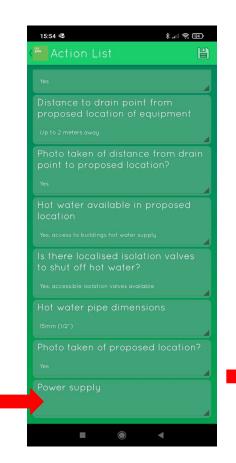
Power supply

Select the power supply option and select the most suitable option from the from the drop-down menu.

This information will determine if there is a suitable power supply available or if additional work is required for and electrician to install a below counter IP56 rated socket.

This information will prevent call backs and ensure that the equipment can be installed and commissioned on at the time of installation.

Aways take photos of the area showing the available power or the nearest source where it can be taken from.







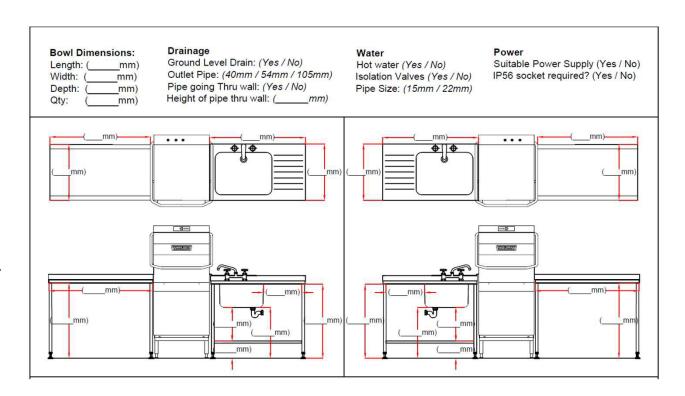
Site Survey template

The site survey templates have been designed to help record available space within the kitchen.

There are various options to choose from to cover most kitchen scenarios, but if there are unique situations that the temples wont cover, simply provide a sketch on paper and record all measurements of the kitchen equipment.

This information will ensure that the required equipment can be installed in the proposed locations and not hinder daily maintenance and servicing.

Always take a photo of the template or sketch and upload it to the report when prompted to do so.



Link to Site Survey Templates



Parking

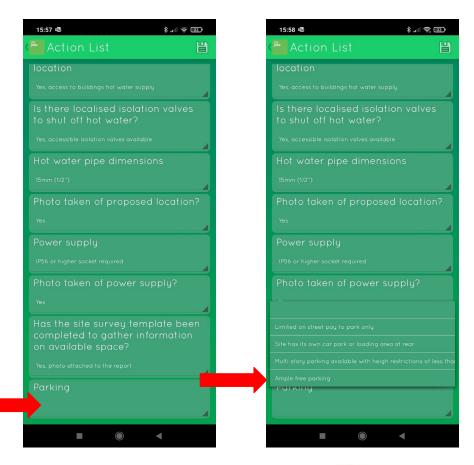
The action list will prompt you to provide information on parking.

This information is important to plan the installation and getting the equipment into the kitchen.

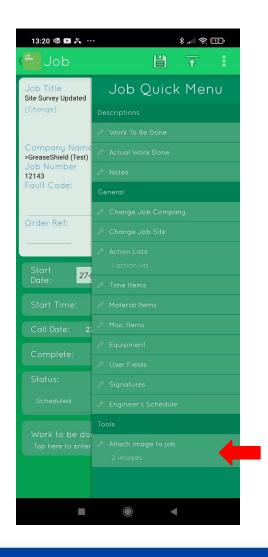
If there are height restriction for car parks or no on street parking available than we may need to send more than one service engineer to assist with the installation.

Please provide as much information as possible as this will help with the planning of the installation.

If there is additional information you need to add, press and hold to type information manually.







Adding and taking photos

When taking or adding photos, select the Icon at the top right-hand side of the app.

Then select attached image in the tools section at the bottom





You have two options available, take a photo or add a photo from your phone's gallery.



Select the camera icon to take a new photograph.



Select the + button to add a photo from your gallery

Both options will allow you to add a comment with the image before you upload.

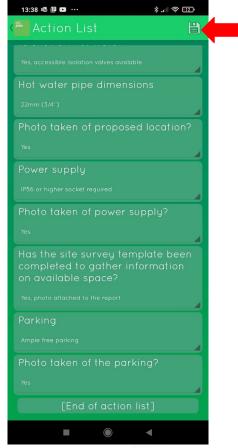


Action List Complete

Once you have completed the end of the action list, you must hit the save icon at the top right-hand side of the screen.

If for any reason you need to leave the action list, to take a photograph or for any reason, you mut always hit the save button first or else you will lose your progress and will have to start over again.

Please note that you can go back at anytime to make changes to your report before finally uploading it.

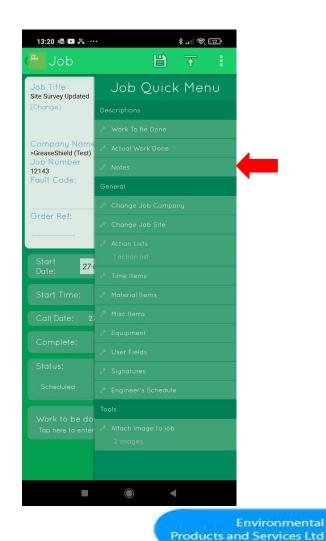




Additional information

From the quick job menu, you can add more information that you feel is necessary and that the action report did not cover.

Simply select notes and write down any other important information you feel is necessary.



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Uploading the Report

Once you have completed the action list, taken all necessary photographs and added any additional information, you can upload the report for review.

Remember, prior to uploading, you can return and make changes to the action list, but once it has been uploaded, it is too late, and a new report must be completed.

To upload the report, press and hold the upload icon located at the top right area of the app.

Upload Icon





